Your insurance is a aanvullende zorgverzekering and is based on ‘refund’ cover. This means you are insured for:

Reimbursement for refund-based healthcare is up to 100% of:
- the statutory fixed rate or if there is no statutory fixed rate, the statutory maximum rate; or if there is no statutory maximum rate:
- the market rate applicable in the Netherlands.

in any case, we never reimburse more than the claimed rate or the maximum stated for the insured healthcare.

In order to be reimbursed for the healthcare, the terms and conditions of insurance associated with this reimbursement overview apply. This healthcare is not subject to the deductible.

<table>
<thead>
<tr>
<th>What is reimbursed</th>
<th>Amount reimbursed</th>
<th>Characteristics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alternative and psychosocial healthcare (D.7.)</td>
<td>Maximum 500 euros per year</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The reimbursement of 500 euros applies to the following healthcare combined:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• alternative and psychosocial treatments (D.7.1.) Maximum 40 euros per day • This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• alternative medicines (D.7.2.) 100 % • This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Glasses, contact lenses and laser eye surgery</td>
<td>Maximum 75 euros per 2 years, for all the healthcare combined</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Abroad</td>
<td>Outside the Netherlands or your country of residence 100 % of the claimed rate this includes the reimbursement under your general insurance policy</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>What is reimbursed</td>
<td>Amount reimbursed</td>
<td>Characteristics</td>
</tr>
<tr>
<td>------------------------------------------------</td>
<td>-----------------------------------------</td>
<td>------------------------------------------------------</td>
</tr>
<tr>
<td>Urgent oral care abroad (D.14.b.)</td>
<td>Maximum 250 euros per year</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• From 18 year(s)</td>
</tr>
<tr>
<td>Repatriation in the event of illness</td>
<td>100 %</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>(D.14.c.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transport of human remains (D.14.f.)</td>
<td>100 %</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Forwarding medicines and medical aids (D.14.g.)</td>
<td>100 %</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Communications costs (D.14.h.)</td>
<td>Maximum 350 euros per year</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Medical advice provided by emergency service</td>
<td>100 %</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>(D.14.i.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dietetics</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dietetics (D.18.)</td>
<td>Maximum 150 euros per year, on top of</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td></td>
<td>the reimbursement under the general</td>
<td></td>
</tr>
<tr>
<td></td>
<td>insurance policy, we first reimburse</td>
<td></td>
</tr>
<tr>
<td></td>
<td>under the general insurance policy, and</td>
<td></td>
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<tr>
<td></td>
<td>then under your additional insurance</td>
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</tr>
<tr>
<td></td>
<td>package</td>
<td></td>
</tr>
<tr>
<td>Occupational therapy</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Occupational therapy (D.17.1.)</td>
<td>Per year 2 uur on top of the reimbursement under the general insurance policy, we first reimburse under the general insurance policy, and then under your additional insurance package</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Up to and including 17 year(s)</td>
</tr>
<tr>
<td>Training and guidance for carers in the case</td>
<td>Per year 2 uur</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>of occupational therapy (D.17.2.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Physiotherapy</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Screening prior to physiotherapy and exercise</td>
<td>Per condition 1 sessions</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>therapy (D.16.1.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Physiotherapy and exercise therapy (D.16.1.)</td>
<td>Per year 18 sessions</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Rollover service for physiotherapy and</td>
<td>Maximum 9 unused sessions</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>exercise therapy (D.16.4.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mental healthcare</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Light therapy for seasonal affective disorder</td>
<td>Maximum 250 euros per year</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>(D.6.4.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Coping with traumas following a work-related</td>
<td>100 %</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>incident (D.6.5.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>What is reimbursed</td>
<td>Amount reimbursed</td>
<td>Characteristics</td>
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<tr>
<td>-------------------------------------------------------</td>
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</tr>
<tr>
<td><strong>Skin therapies</strong></td>
<td></td>
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</tr>
<tr>
<td>Hair removal (D.10.2.)</td>
<td>Maximum 200 euros per year</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Acne treatment (D.10.3.)</td>
<td>Maximum 150 euros per year</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Camouflage therapy (D.10.4.)</td>
<td>Maximum 150 euros once per insured person</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td><strong>Medical aids</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Headpiece other than a wig (D.4.4.b.)</td>
<td>Maximum 75 euros per year</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Connection charges and subscription costs for personal alarm, based on social grounds (D.4.16.a.)</td>
<td>Maximum 150 euros per year</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Statutory personal contribution and/or amount above the maximum reimbursement under the general insurance policy for medical aids (D.4.1.)</td>
<td>Maximum 500 euros per year, for all the healthcare combined</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td><strong>You can choose from one of the following reimbursements:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. costs for purchasing a bedwetting alarm (D.4.6.)</td>
<td>Maximum 100 % once per insured person</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>2. costs for renting a bedwetting alarm (D.4.6.)</td>
<td>Maximum 4 months once per insured person</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Orthotic insoles and medical aids for foot care (D.4.8. and D.4.9.)</td>
<td>Maximum 150 euros per year, for all the healthcare combined</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Home monitor (D.4.10.)</td>
<td>Maximum 12 months once per insured person</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Braces and bandages (D.4.18.)</td>
<td>Maximum 150 euros per year</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Epileptic seizure alarms (D.4.20.)</td>
<td>100 %</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Cranial orthosis (D.4.21.)</td>
<td>100 %</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Post-mastectomy lingerie (D.4.22.)</td>
<td>Maximum 90 euros once per insured person</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td><strong>Informal care</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Carer relief (D.24.2.b.)</td>
<td>Maximum 2.250 euros per year</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Carer course (D.24.1.)</td>
<td>Maximum 150 euros once per insured person</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>What is reimbursed</td>
<td>Amount reimbursed</td>
<td>Characteristics</td>
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<td>------------------------------------------------------------</td>
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<tr>
<td>Informal care broker (D.24.3.)</td>
<td>Maximum 7 uur once per insured person</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td><strong>Medicines</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Statutory Medicines Reimbursement System (GVS)</td>
<td>100 %</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>personal contribution for contraceptive medicines (D.3.2.a.)</td>
<td></td>
<td>● Up to and including 20 year(s)</td>
</tr>
<tr>
<td>Statutory Medicines Reimbursement System (GVS)</td>
<td>Maximum 150 euros per year</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>personal contribution for all medicines (except contraceptives) (D.3.2.b.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contraceptives (medicines and medical aids) (D.3.5.b.)</td>
<td>Maximum 200 euros per year</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td></td>
<td></td>
<td>● From 21 year(s)</td>
</tr>
<tr>
<td><strong>Specialist medical healthcare</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sterilisation male (D.1.1.)</td>
<td>Maximum 400 euros</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td></td>
<td></td>
<td>● From the age of 18, the deductible does apply to, for example, preliminary</td>
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<td>examinations, follow-up examinations or laboratory tests if these are not part of</td>
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<td></td>
<td></td>
<td>the treatment claimed under the Diagnosis-Treatment Combination (`Diagnose Behandel</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Combinatie’, DBC)</td>
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<tr>
<td></td>
<td></td>
<td>● You are male</td>
</tr>
<tr>
<td>Sterilisation female (D.1.1.)</td>
<td>Maximum 1.250 euros</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td></td>
<td></td>
<td>● From the age of 18, the deductible does apply to, for example, preliminary</td>
</tr>
<tr>
<td></td>
<td></td>
<td>examinations, follow-up examinations or laboratory tests if these are not part of</td>
</tr>
<tr>
<td></td>
<td></td>
<td>the treatment claimed under the Diagnosis-Treatment Combination (`Diagnose Behandel</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Combinatie’, DBC)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>● You are female</td>
</tr>
</tbody>
</table>
### 'OHRA Uitgebreid Fysio Meenemen' additional insurance package

<table>
<thead>
<tr>
<th>What is reimbursed</th>
<th>Amount reimbursed</th>
<th>Characteristics</th>
</tr>
</thead>
</table>
| Ear position correction surgery (D.1.3.)               | Maximum 100 % once per insured person | ● This healthcare is not subject to the deductible  
● From the age of 18, the deductible does apply to, for example, preliminary examinations, follow-up examinations or laboratory tests if these are not part of the treatment claimed under the Diagnosis-Treatment Combination (‘Diagnose Behandel Combinatie’, DBC) |
| Treatment for snoring (D.1.8.)                          | 100 %             | ● This healthcare is not subject to the deductible  
● From the age of 18, the deductible does apply to, for example, preliminary examinations, follow-up examinations or laboratory tests if these are not part of the treatment claimed under the Diagnosis-Treatment Combination (‘Diagnose Behandel Combinatie’, DBC) |
| Replacement of breast prostheses (D.1.9.)             | 100 %             | ● This healthcare is not subject to the deductible  
● From the age of 18, the deductible does apply to, for example, preliminary examinations, follow-up examinations or laboratory tests if these are not part of the treatment claimed under the Diagnosis-Treatment Combination (‘Diagnose Behandel Combinatie’, DBC) |

#### Oral care

| Statutory personal contribution for full upper and/or lower dentures (P or J codes) (D.8.3.b.) | Maximum 200 euros per year | ● This healthcare is not subject to the deductible  
● From 18 year(s) |
| --- | --- | --- |
| Crown, bridge and inlay (R code) (D.8.2.)          | Maximum 500 euros per year | ● This healthcare is not subject to the deductible  
● Up to and including 17 year(s) |
| Orthodontic care (D.8.5.)                          | Maximum 2,000 euros as long as you have this additional insurance package with us, 70% per treatment, after a waiting period of 365 days | ● This healthcare is not subject to the deductible  
● Up to and including 17 year(s) |
<table>
<thead>
<tr>
<th>What is reimbursed</th>
<th>Amount reimbursed</th>
<th>Characteristics</th>
</tr>
</thead>
</table>
| Orthodontic care (D.8.5.)                 | Maximum 250 euros as long as you have this additional insurance package with us | ● This healthcare is not subject to the deductible  
● From 18 year(s)                          |
| Oral care in the event of an accident (D.8.6.) | Maximum 20,000 euros per accident                       | ● This healthcare is not subject to the deductible      |
| **Obesity treatment**                     |                                                        |                                                          |
| Obesity treatment (D.11.)                 | Maximum 500 euros once per insured person              | ● This healthcare is not subject to the deductible      |
| **Prevention**                            |                                                        |                                                          |
| Flu jab (D.2.2.i.)                       | Maximum 1 time(s) per year                             | ● This healthcare is not subject to the deductible      |
| Prevention for travel abroad (D.2.3.e.)   | Maximum 250 euros per year, for all the healthcare combined | ● This healthcare is not subject to the deductible      |
| Consultation on menopause, PMS or cancer (e.g. breast cancer) (D.2.5.a. and D.2.5.b.) | Maximum 200 euros per year, for all the healthcare combined | ● This healthcare is not subject to the deductible      |
| Dietary advice (D.2.7.)                   | Maximum 200 euros per year                             | ● This healthcare is not subject to the deductible      |
| **Accommodation/admission**               |                                                        |                                                          |
| Therapeutic camp (D.13.1.)                | Maximum 200 euros                                     | ● This healthcare is not subject to the deductible  
● Up to and including 17 year(s)           |
| Accommodation costs (D.13.2.a.)           | Maximum 200 euros per year                             | ● This healthcare is not subject to the deductible      |
| Accommodation costs for stay at Villa ExpertCare (D.13.2.b.) | Maximum 200 euros per year                             | ● This healthcare is not subject to the deductible  
● Up to and including 17 year(s)           |
<p>| Recuperation home (D.13.6.)               | Maximum 1,000 euros per year                           | ● This healthcare is not subject to the deductible      |
| Childcare in the case of admission of a parent (D.13.8.c.) | Maximum 200 euros per year, per family, from the 10th day of admission | ● This healthcare is not subject to the deductible      |
| Personal contribution for a stay in a hospice (D.13.7.) | Maximum 1,000 euros per year                           | ● This healthcare is not subject to the deductible      |
| <strong>Transport</strong>                             |                                                        |                                                          |
| Statutory personal contribution for patient transport: transport by car, taxi, public transport or other transport (D.12.1.a.) | 100 %                                                   | ● This healthcare is not subject to the deductible      |</p>
<table>
<thead>
<tr>
<th>What is reimbursed</th>
<th>Amount reimbursed</th>
<th>Characteristics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Additional allowance per kilometre when using a car</td>
<td>Maximum 19 euros per kilometre, on top of the reimbursement under the general insurance policy, we first reimburse under the general insurance policy, and then under your additional insurance package</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Transport by taxi to specialist medical healthcare</td>
<td>100 %</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>You can choose from one of the following reimbursements:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. transport by car to specialist medical healthcare</td>
<td>Maximum 19 euros per kilometre</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>2. public transport to specialist medical healthcare</td>
<td>100 %</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Travel costs for parents upon admission of a child</td>
<td>Maximum 200 euros per year</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>The reimbursement of 200 euros applies to the following healthcare combined:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• travel costs by car upon admission of a child</td>
<td>Maximum 19 euros per kilometre</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>• travel costs by public transport upon admission of a child</td>
<td>100 %</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Foot care</td>
<td></td>
<td></td>
</tr>
<tr>
<td>General foot care</td>
<td>Maximum 150 euros per year</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Healthcare before childbirth</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Childbirth course</td>
<td>Maximum 200 euros per year</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Healthcare during childbirth</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Personal contribution for outpatient childbirth</td>
<td>100 %</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>TENS machine</td>
<td>6 weeks</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Healthcare after childbirth</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Breastfeeding-related advice</td>
<td>Maximum 200 euros per year</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Statutory personal contribution for obstetric care</td>
<td>100 %</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Additional obstetric care when medically necessary</td>
<td>Maximum 5 days maximum of 3 hours a day</td>
<td>• This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>What is reimbursed</td>
<td>Amount reimbursed</td>
<td>Characteristics</td>
</tr>
<tr>
<td>----------------------------------------------------------------------------------</td>
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<td>--------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Aftercare following care in an incubator (D.21.5.)</td>
<td>Maximum 15 uur</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Obstetric care after hospitalisation (D.21.6.)</td>
<td>Maximum 15 uur</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
<tr>
<td>Obstetric care in the case of adoption (D.21.8.)</td>
<td>Maximum 3 days maximum of 3 hours a day</td>
<td>● This healthcare is not subject to the deductible</td>
</tr>
</tbody>
</table>